

General Conditions of Sale

Booking: Only duly filled out and signed agreements shall be considered valid. Depending on the number of places available, bookings shall be confirmed after reception of the filled and signed agreement and an initial deposit. Bookings are nominative. As such, they shall neither be ceded nor transferred. Bookings for camping space or self-catering properties are strictly personal. The lessee shall be strictly prohibited from ceding or transferring their booking to a third party without prior consent of the camping. Underage residents must be accompanied by their parents or legal guardians

Camping Location

The basic package for two people includes a space for a tent, a caravan, or a camping-car, as well as access to the toilets and accommodation facilities. The maximum capacity per space is 6 people, 2 pets and a vehicle.

Rental

The basic package varies from 2 to 8 places, depending on the property, and a vehicle. The number of occupants indicated for each property corresponds to the maximum number of places allowed, considering available facilities. Additional fees in force shall apply for any extra facility (tent), vehicle, pets or occupants (within the scope of the authorised capacity).

Le Châtelet reserves the right to deny camping access to any groups or families with members beyond maximum capacity authorised for the rented property or space.

Should the lessee book for the Weekend and Holiday rate package, they may leave the rented accommodation either on Sunday or Monday at 5.P.M, depending on availability.

- 1- **Terms of payment:** A payment of 60€ (20€ booking fee and 40€ initial deposit) must be made upon booking for a space. The balance shall be paid immediately upon occupants' arrival. For self-catering properties, 25% of the fee and 20€ booking fee must be paid at booking. The remaining payment shall be made at the occupants' arrival. The lessee shall be required to make a 300€ security deposit by debit card (CB/MC/Visa) or cheque to the camping. This security deposit shall be fully returned to them at their departure, after inventory and verification of the property's cleanliness. In the event of an early departure before or after the reception's opening hours, the security deposit shall be fully returned to the lessee within a maximum period of 10 days following such departure, after deducting all possible fee for cleaning, reparations and/or damage discovered by our teams during their inventory. The lessee shall pay the extra amount as a compensation fee, should the cost of possible reparations, cleaning or damage exceed the security deposit. In case the lessee fails to clean the self-catering property properly before departure, a minimum cleaning fee of 100€ shall be deducted from the security deposit.
- 2- **The Tourist Tax:** Indicated amounts are valid for the 2021 period (except otherwise amended by prefectural decree). They correspond to prices applicable to an adult per night and are expressed in Euro.
- 3- **Arrival, departures, cancellation:** Camping spaces shall be available as from 2. PM and must be freed by 12.P.M on the day of departure. Self-catering properties shall be available as from 5.P.M and must be freed by occupants by 10.A.M (**before their departure, lessees should remember to make an appointment with our reception teams, for property verification and inventory**). NB: Should the lessee book for the Weekend and Holiday rate package, they may leave the rented accommodation either on Sunday or Monday at 5.P.M, depending on availability.
Any arrivals before the booked date or hour shall expose campers to a denial of access to the booked space, except authorised by the management. For late arrivals without prior notification, the camping space or self-catering property shall be left unoccupied for a period of 24 hours after the lessee's scheduled date of arrival. Once this period elapses, the initial deposit made to the camping shall be retained, and the stay deemed due. The space or property might then be reassigned to another client.
In the event of Termination:
All booking deposits shall be fully refunded, in the event of any cancellation imputable to Camping le Châtelet (except in case of force majeure). Such cancellation shall not entitle the lessee to any rights of compensation.
Lessees shall not be entitled to any reimbursement for an aborted or shortened stay they are found responsible for. All requests to reduce the duration of the stay by the lessee shall be considered partial cancellation and subjected to the camping's conditions of cancellation.

Check out our conditions of cancellation, to free yourself from any booking constraints during your next vacations.

Conversely, **in the event of any cancellation more than 30 days before scheduled arrival**, the lessee shall recover their initial deposit, while the camping shall retain 20€ booking fee.

- **In the event of any cancellation between 30 and 15 days before scheduled arrival, the camping shall issue a voucher worth the total amount deposited as part of the booking fee.** This voucher is non-refundable and non-assignable, with an 18-month validity.
- **In case of cancellation between 15 days and D-day 1**, the camping shall retain the initial deposit and booking fee.
- **Within the specific context of the pandemic**, the campsite will apply all the governmental measures in places at the time.

Thus, the camping highly recommends lessees to subscribe to a cancellation insurance (available at the FFCC. fr)

- 4- **Internal Rules of Procedure:** All clients must comply with the camping's Internal Rules of Procedure. No underage occupant shall be admitted in the camping without their parents or legal guardians. Pets shall be allowed in the camping only if: they have been declared by their proprietors at booking, they are no threats to the security and tranquillity of other residents, and they comply with the hygienic rules and integrity of the rented properties. Categories 1 and 2 attack dogs shall not be admitted on the camping site. The Camping's equipment and facilities must be used in pursuance of their initial purpose. Any occupants responsible for damage, a loss or destruction of equipment shall be rightfully considered responsible for such damage, loss or destruction. All residents shall be held to comply with the internal rules of procedures retrievable at the reception, especially rules pertaining to night disturbances. All signatory lessee shall be liable for any disturbances caused by people in their company throughout the stay. Camping le Châtelet may rightfully terminate a resident's stay, without any prejudice of compensation to the resident or any third party, should the concerned be responsible for disturbing the tranquillity of other residents or jeopardise the integrity of the facilities. For security purpose, residents shall be attributed a permanent identification bracelet which they must carry throughout the duration of their stay. Each participant (children included) must put on this bracelet.
- 5- image: By signing the agreement hereof, the lessee authorises camping le Châtelet (or any other person acting on the latter's behalf) to photograph, record or film them throughout their stay and use these images or videos in all media (especially on the camping's business websites, social network and other advertisement media). This authorisation applies to the signatory of the agreement hereof and to every other occupant accommodated with them, as well as any possible guest. Retrieved images shall be exclusively used for promotion, organisation and safety purposes in the camping. These shall never be used, in any way to damage your reputation. The lessee's consent to this authorisation is free for every country.
- 6- By signing this Agreement, the lessee further subscribes to receive e-mail and information from Dinan-Cap Fréhel-Tourisme.. All information collected in this form shall be saved in Dinan-Cap Fréhel-Tourisme's database, to enable you receive information you are most likely to be interested in, as well as suggested offers tailored to their interests.
- 7- This information shall be saved for a maximum period of three years and exclusively used by Dinan-Cap Fréhel Tourisme. The lessee may exercise their right to access data concerning them, to have them amended, by contacting Camping Le Châtelet, in accordance with the Law on 'ICT and Liberties':
Dinan-Cap/Fréhel-Tourisme 9 rue du Château 22100 Dinan Tél. [0825950122](tel:0825950122) e-mail: infos@dinan-capfrehel.com

I agree I do not agree

The camping is under video surveillance (see internal code of safety, Articles L223-1 to L223-9, L251-1 to L255-1 and R251-1 to R253-4). Please contact the manager of the camping for any information pertaining to the right to access video images. Any cases of disputes arising from the General Conditions hereof shall be lodged with competent courts, in accordance with Article 46 of the New Civil Procedure Code.

Signature and approval of the lessee: